

Withdrawal

Should you have direct crediting facility activated on your account; the withdrawal amount will be credited directly into your bank account. Otherwise, a cheque will be issued and will be banked in into any bank account as per your instructions.

To check if you have activated this facility, kindly go to “My Account >> Customer Info”.

Bank Account No.	
eCredit Facility	Y

You may submit your withdrawal request through our website. Please be informed that the cut-off time for withdrawal is 2.00pm (Monday - Friday).

**Note: BU, Ipoh & Jalan Raja Laut remisiers' clients, kindly refer to your respective remisier for withdrawal procedure.*

- Click “**Withdrawal >> Cash**”.
- Enter **amount**. Eg : RM10
- Click “**Submit**”.

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CASH WITHDRAWAL REQUEST

Request Date	21/01/2015		
Client Code	<input type="text"/>		
	View Available Trust Due		
Amount	<input type="text" value="10"/>	Type	<input type="text" value="Withdraw As Cash"/>
			<input type="button" value="Submit"/>

- Please ensure that the amount is correct
- Click “**Confirm**”.

CASH WITHDRAWAL REQUEST

Request Date	21/01/2015		
Client Code	<input type="text"/>		
	View Available Trust Due		
Amount	<input type="text" value="10"/>	Type	<input type="text" value="Withdraw As Cash"/>
			<input type="button" value="Confirm"/> <input type="button" value="Back"/>

- The below **Cash Withdrawal Request** will appear.
- Please ensure that your **bank account number is correct**.

CASH WITHDRAWAL REQUEST

Note:
* APPLICABLE FOR RINGGIT (MALAYSIA)(RM) ONLY.
** FOR FOREIGN CURRENCY WITHDRAWAL PLEASE CONTACT YOUR RESPECTIVE DEALER REPRESENTATIVE.

Cash Withdrawal Request	
Request Number	
Request Date	21/01/2015
Client Code	
Amount	10
Withdrawal Type	Withdraw As Cash
Bank Account Number	
Status	Not yet validated-Pending

Note : Kindly be informed that the cut-off time for withdrawal is 2.00pm (Monday - Friday)

Please be advised, w.e.f. 2nd January 2015, a charge of RM0.50 will be imposed as a processing fee for every cheque issued to be borne by the customer themselves. Alternatively, you can request for funds withdrawal via e-credit Facility at no cost.

You may download the e-credit form from "Forms => Update Request => Bank Account". Email the duly signed form & attach with your bank supporting document to Helpdesk@hlib.hongleong.com.my for processing.

Note: Please be advised, **w.e.f. 1st January 2015, a charge of RM0.53** will be imposed as a processing fee for every cheque issued to be borne by the customer themselves. Alternatively, you can request for funds withdrawal via Direct Credit Facility at **no cost**.

You may download the Direct Crediting form from "**My Account >> Update Request >> Bank Account**". Email the duly signed form & attach with your bank supporting document to Helpdesk@hlib.hongleong.com.my for processing.